ASC Grant and Contract Review: Equality Impact Assessment Surrey Carers Commissioning Group

1. Topic of assessment

EIA author:	John Bangs Carers Strategy and Development Manager
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2. Approval

	Name	Date approved
Approved by	Sonya Sellar, Area Director, Mid Surrey	24 October 2016

3. Quality control

Version number	4	EIA completed	25/10/16
Date saved	25/10/16	EIA published	

4. EIA team

Name	Job title (if applicable)	Organisation	Role
John Bangs	Carers Strategy and Development Manager	Surrey County Council	Carers Commissioner
Debbie Hustings	Carers Partnership manager	Guildford and Waverley CCG	NHS Carers work co-ordination
Ron Critcher	Carers Policy Officer	Surrey County Council	Carers
Martin White	Senior Manager (ASC Commissioning and Procurement)	Surrey County Council	Commissioning Support Unit

5. Summary

Summary		
CPIGS ID		
Provider name	Surrey Crossroads	
Description of scheme	Home Based Breaks for Carers	
Local or countywide	Countywide	
Current expiry date	February 2017	
Minimum notice period	In line with Surrey Compact	
Financial Impact for 2016/7 and ongoing	Maintains current spend -See Carers	
	Commissioning Group budget paper for details	

6. Purpose and Performance

Purpose and performance		
Purpose scheme	To provide flexible short break for carers through the provision of replacement care	
Is the scheme meeting its purpose(s)?	Yes = with a very high degree of satisfaction from Carers being reported	
Are there other existing schemes which can achieve this scheme's purpose(s)?	Not at present although the service is currently being re procured so there may be others available in the future but this would still require funding. There is not free alternate provision.	

7. Impact Analysis

Impact analysis			
Maintain spend			
Factor to consider What is the impact of reducing spend?			
Residents, including carers	This project is in response to the National Carers Strategy (November 2010), which "identifies the actions that the Government will take to support its priorities to ensure the best possible outcomes for carers and those they support."		
	A need for breaks for carers has been further emphasised where the Care Act 2014 and Children and Families Act 2014 have increased the responsibilities of local authorities to support carers. The Government is set to launch a new National Carers Strategy early in 2017 and this is expected to re-emphasize the need to enable carers to have a break. Carers breaks services have been shown to:		
	 maintain the physical and mental health of carers and their families maintain their independence and reduce carer break down empower carers to manage their caring roles and have a life outside of caring avoid the need for more expensive interventions via care packages 		
	According to the 2011 Census there are 108,433 carers in Surrey. Of these 52,050 carers were providing over 20 hours care a week. (48% of		

Impact analysis

the carers) The above total also includes 64,884 carers who are also juggling work with caring. Carers also save the public purse approximately £1.8 billion per annum in Surrey alone by caring for individuals who would otherwise need more support from the state. As such carers must be suitably supported in their caring, and the purpose of this contract is to provide respite and in turn improve the quality of life of carers in Surrey.

There is also a strong body of evidence that providing timely preventative support for carers is far cheaper that providing more formal interventions when caring situations break down. This is well evidenced in the "Economic Case for In Local Investment in Carers Support (2015 – Department of Health ADASS & others). This shows strong cost avoidance benefits where each pound spent on supporting carers prevents a cost three times as much due to carer break down. As highlighted above this would suggest that over the life of the contract there would be a cost avoidance benefit of over £25 million for the County Council.

The Children's Service (Children With Disabilities) require supplementary provision of domiciliary support services to provide breaks for parent carers and develop and support disabled children and young people as individuals to minimize the barriers they face. The Home Based Breaks service also provides opportunities for their inclusion in mainstream and universal activities of their choice within their local communities. Best value can be obtained by linking this requirement with those of adult's services. The contract also includes arrangements for customised support for carers of people in the End of Life period (where life expectancy is less than 12 months).

This is provided through strategic funding from Carers Breaks element of the Better Care Fund – (including funding from former CCG budget). Discussion with CCGs indicates a high degree of priority for continuing this service.

In 2015/6 the service provided over 104,000 care hours providing replacement care that gave carers time to themselves (see appendix). Around 2000 carers a year benefit from the service.

Any reduction would mean directly taking away services from carers, resulting in cases having to be re assessed by ASC (including risk assessments). In many cases there could end up with greater cost to ASC.

Consultation with carers shows a high degree of priority for maintaining this service

Colleagues from CCGs were strongly opposed to any reduction in this service.

End Of Life Care

Strategic Funding from Carers Breaks element of BCF is used to fund this service that aims to support carers in end of life caring situations and thus supporting people choosing to die at home.

 (former CCG budget). Discussion with CCGs indicates a high degree of priority for maintaining this.

	Impact analysis
	In 2015/6 the service provided 12,710 care hours providing replacement care in End of Life cases that gave carers time to themselves (see appendix)
	If cut, cases would need response from statutory services – most likely at greater cost and also increasing pressure on Social Care Teams.
Provider organisation	The provider would potentially cease to operate if all their funding was withdrawn altogether. They would be able to continue to operate with some reduction in spend although withdrawing services from individuals would be very problematic.
Demand on Surrey County Council services	A reduction or cessation of this service would lead to a substantial increase in requests for carers assessments which could have a destabilising effect on adult social care teams due to a potential flood of assessments. There would probably be a significantly greater cost arising from services agreed through this process.
	Should the current contract be extended for a further four year period this would be expected to save the council more than £25 million over the life of the contract in terms of cost avoidance by reducing risk of carer breakdown leading to a needed for funded support packages. (This is based on "Economic Case for In Local Investment in Carers Support (2015 – Department of Health ADASS & others).
	Failure to support carers would also risk negative impacts for disabled people and frail older people who have protected characteristics. However, maintaining the service will avoid this risk.
Demand on Health and other partners' services	A reduction or cessation of this service would place more pressure on health services and CCGs were strongly opposed to any reduction in this service
Surrey County Council's reputation (and of CCG partners)	Any significant reduction in this service would be likely to highly contentious and therefore have a negative effect in terms of the council's reputation.

8. Impact of the proposals

a) Impact of the proposals on residents and people with protected characteristics

Protected characteristic	Potential positive impacts	Potential negative impacts	Evidence
Age	This service is open to all age groups including Young Carers - defined as Carers under the	None identified as there is no change to the service being delivered.	

	age of 18.		
	Active support to carers helps avoid a risk of any associative discrimination to family members of people with a "protected characteristic"		
Disability	This service is open to everyone with different disability types. Active support to carers helps avoid a risk of any associative discrimination to family members of people with a "protected characteristic"	None identified as there is no change to the service being delivered.	
Gender reassignment	This service is open to all.	None identified but there is recognised to be a risk that carers from "hard to reach" or marginalised groups could be unaware of the service.	The service specification and contract will require the successful service provider to work with the Council to ensure that publicity and referrals systems help ensure that the service is fully accessible to all including those from "hard to reach groups".
Pregnancy and maternity	This service is open to all.	None identified	
Race	This service is open to all races.	None identified but there is recognised to be a risk that carers from "hard to reach" or marginalised groups could be unaware of the service.	The service specification and contract will require the successful service provider to work with the Council to ensure that publicity and referrals systems help

			ensure that the service is fully accessible to all including those from "hard to reach groups".
Religion and belief	This service is open to everyone with different religion and belief.	None identified but there is recognised to be a risk that carers from "hard to reach" or marginalised groups could be unaware of the service.	The service specification and contract will require the successful service provider to work with the Council to ensure that publicity and referrals systems help ensure that the service is fully accessible to all including those from "hard to reach groups".
Sex	This service is open to all.	None identified but there is recognised to be a risk that carers from "hard to reach" or marginalised groups could be unaware of the service.	The service specification and contract will require the successful service provider to work with the Council to ensure that publicity and referrals systems help ensure that the service is fully accessible to all including those from "hard to reach groups".
Sexual orientation	This service is open to all.	None identified but there is recognised to be a risk that carers from "hard to reach" or marginalised groups could be unaware of the service.	The service specification and contract will require the successful service provider to work with the Council to ensure that publicity and referrals systems help ensure that the service is fully accessible to all including those from "hard to reach groups".
Marriage and civil partnerships	This service is open to all.	None identified	

8 b). Impact of the proposals on staff with protected characteristics * There is no impact on County Council staff

Protected characteristic	Potential positive impacts	Potential negative impacts	Evidence
Age	N/A*		
Disability	N/A*		
Gender reassignment	N/A*		
Pregnancy and maternity	N/A*		
Race	N/A*		
Religion and belief	N/A*		
Sex	N/A*		
Sexual orientation	N/A*		
Marriage and civil partnerships	N/A*		

9. Summary of Key impacts

Key Impacts	The current service will be maintained at current levels of funding supporting carers as previously
What are the negative impacts?	None because the service is to continue
How will any negative impacts be mitigated?	N/A
What , if any, are the positive impacts?	New contract will offer opportunity to establish greater focus on supporting BAME carers.

Appendix

Home Based Breaks

CCG	Q1 Apr - Jun 2015	Q2 Jul - Sept 2015	Q3 Oct - Dec 2015	Q4 Jan - Mar 2016	Total Hours
East Surrey	4,699	4,975	4,610	5,121	19,404
Guildford and Waverley	4,040	4,115	4,049	3,758	15,961
NE Hampshire and Farnham	553	552	531	706	2,342
NW Surrey	11,115	10,522	10,960	10,063	42,659
Surrey Downs	4,536	4,430	5,140	4,863	18,969
Surrey Heath	458	695	742	1,127	3,022
Unregistered	762	464	421	117	1,764
Total	26,163	25,751	26,452	25,755	104,120

Home Based Breaks End of Life Care

CCG	Q1 Apr - Jun 2015	Q2 Jul - Sept 2015	Q3 Oct - Dec 2015	Q4 Jan - Mar 2016	Total Hours
East Surrey	475	489	424	573	1,962
Guildford and Waverley	669	400	554	665	2,288
NE Hampshire and Farnham	192	145	91	93	521
NW Surrey	1,491	1,409	1,277	1,475	5,652
Surrey Downs	649	491	444	339	1,923
Surrey Heath	131	26	26	55	238
Unregistered	65	46	4	11	126
Total	3,672	3,007	2,821	3,211	12,710

NB: totals may not equal the sum of each quarter due to rounding